

2021

SUSTAINABILITY REPORT

TOYOTA MOTOR PHILIPPINES CORPORATION

Driving Mobility in the New Normal

TOYOTA



ABOUT THE REPORT

This report showcases Toyota Motor Philippines Corporation's (TMP) accomplishments and initiatives in promoting sustainable growth, not only for the company but also for society.

The contents of the report are divided into three main sections, as guided by the Global Reporting Initiative (GRI) standards covering the following:

1. Economic Performance;
2. Social Performance; and–
3. Environmental Performance

This report also gives an overview about TMP's business in the country, including its latest product line-up, services, dealer and supplier networks.

PERIOD COVERED:

This report covers highlights of TMP's 2020 initiatives.

For some company information on products, services, dealer network and major milestone events, the status update as of June 2021 has been included.

This report is available in digital version only, which can be accessed in TMP's website (www.toyota.com.ph).

SCOPE OF REPORT:

The report contains TMP's initiatives with mention of its dealers and suppliers.

ABOUT THE COVER

As TMP transforms its business paradigm as an automotive manufacturing company to a mobility company, it commits to be a consistent driver of growth even in today's 'new normal.' TMP stimulates not only its value chain but also the nation, helping the economy and society move forward and progress from the impacts of the coronavirus disease (COVID-19) pandemic.

The image presents a positive outlook of our future. Journeys are taken with precautions in the 'new normal,' yet still maintaining safety and reliability as important aspects of mobility. TMP commits to continuously improve by providing better connectedness and efficiency in people's mobility experience, especially in a fast-changing and digital-oriented environment.



PREVIOUS REPORTS

View or download TMP reports from previous years.
Visit www.toyota.com.ph/Sustainability# or scan QR code.



2020



2019

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MESSAGE FROM THE PRESIDENT

"...in today's 'new reality,' being **No. 1** is not just a number. It should also mean to be **No. 1** in the hearts of the people and communities we serve."



Atsuhiko Okamoto

The Year 2020 was a memorable one as it proved that if we work *together* as one, we can surpass all challenges and be able to say that today is indeed *better* than yesterday. Our feats would not be possible without every single Team Member who has always been the fundamental and most important asset of any organization. I am grateful to everyone in Team Toyota for their extra courage and extra hard work.

The Taal Volcano eruption, pronouncement of COVID-19 as a global pandemic, and hard-hitting typhoons were certainly unforeseen challenges that TMP, our suppliers, dealers and customers all had to face. Primarily, those are emergencies that are threatening to basic human life and safety. TMP's business exists in service of people and communities it derives its resources from. With these in mind, TMP had to temporarily pause its operations and prioritize. We transformed the way we make things and transact with every stakeholder, initiated support to our displaced and sick fellowmen.

With the limitations in physical movement, we realized even more how mobility is integrated in our everyday life. Especially to those who have to keep moving like our frontliners, a safe and reliable mode of transportation is essential. We saw this great need, so we volunteered to support our healthcare workers in rendering their heroic jobs of caring for the sick. Through vehicle/shuttle lend-outs and donation of 30 Vios units to various hospitals, we made our frontliners feel that Toyota is one with them and in the nation's *bayanihan* spirit.

With close collaboration, we are able to restart the business operations without having to lay off a single Team Member. The 'new normal' has even upped our capabilities, showing the areas where we can still improve or do the extra mile on. To ensure safety and efficiency of sales and service transactions, more digital platforms and channels were established. Furthermore, flexible leasing schemes and an array of special promos for sanitation and/or repair of flooded vehicles were offered to customers.

At the end of 2020, we came out triumphant as we maintained to be the leading automotive company in the country, capturing a new record-breaking 41.3% market share. This is a testament that challenges are there to make us better. And in challenging our ways, TMP does not forget the fundamental values of Teamwork and Respect for People. Especially in today's 'new reality,' being No. 1 is not just a number. It should also mean to be No. 1 in the hearts of the people and communities we serve.

TOYOTA GLOBAL VISION

Toyota will lead the future mobility society, enriching lives around the world with the safest and most responsible ways of moving people.

Through our commitment to quality, ceaseless innovation, and respect for the planet, we strive to exceed expectations and be rewarded with a smile.

We will meet challenging goals by engaging the talent and passion of people who believe there is always a better way.

TOYOTA PHILOSOPHY

FOUNDING SPIRIT

TOYODA PRINCIPLES: FIVE MAIN PRINCIPLES OF FOUNDER SAKICHI TOYODA

- Always be faithful to your duties, thereby contributing to the company and to the overall good.
- Always be studious and creative, striving to stay ahead of the times.
- Always be practical and avoid frivolousness.
- Always strive to build a homelike atmosphere at work that is warm and friendly.
- Always have respect for spiritual matters, and remember to be grateful at all times.

VALUE

The Toyota Way

Combining software, hardware and partnerships
to create unique value that comes from the Toyota Way

Software

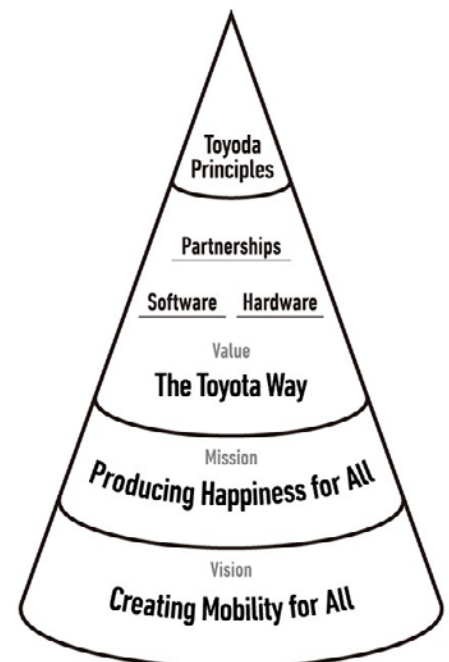
Applying imagination to improve society through a people-first design philosophy. Practicing Genchi Genbutsu to understand operations at their essence

Hardware

Creating a physical platform to enable the mobility of people and things. A flexible system that changes with the software

Partnerships

Expanding our abilities by uniting the strength of partners, communities, customers and employees to produce mobility and happiness for all



Philosophy Cone

MISSION

Producing Happiness for All

We make the happiness of others our first priority.
We make better products more affordable.
We value every second and every cent.
We give all our effort and offer all our ingenuity.
We look forward, not backward.
We believe the impossible is possible.

VISION

Creating Mobility for All

In a diverse and uncertain world, Toyota strives to raise the quality and availability of mobility. We wish to create new possibilities for all humankind and support a sustainable relationship with our planet.

THE BUSINESS OF TMP



CORPORATE PROFILE

Toyota Motor Philippines Corporation (TMP) is the largest automotive company in the country, with the widest vehicle line-up of 20 Toyota models. It has 72 dealers nationwide, including Lexus Manila, Inc., for its sales distribution and service centers.

TMP was incorporated on August 3, 1988 as a joint venture of GT Capital Holdings, Inc., Toyota Motor Corporation, and Mitsui & Co., Ltd.

TMP's head office and manufacturing plant are located inside the 82-hectare Toyota Special Economic Zone (TSEZ) in Santa Rosa City, Laguna. TSEZ is also home to a number of investors performing strategic roles in the manufacture and export of automotive products to ASEAN, Japan and other parts of the world. The Marketing Office of TMP is located at the 28th and 31st floors, GT Tower International, Makati City.

TMP currently produces the best-selling Innova and Vios. Its existing manufacturing plant has the capacity to produce over 55,000* units per year on two-shift production operations.

TMP operates with ten (10) organizational units: New Mobility Business, Marketing, Manufacturing, General Administration, Comptrollership, Treasury, Purchasing, Corporate Affairs, Vehicle Logistics and Affiliate Operations Support & Audit.

The company's regular and outsourced manpower is composed of 3,578* Team Members.

**as of end-December 2020*

TMP VISION

To be the No. 1 automotive company where GREAT PEOPLE work as a TEAM to provide the BEST products and service to our CUSTOMERS

TMP MISSION

Driven by the will to serve, we, hereby, commit ourselves:

- **To dominate our markets through dynamic selling and timely delivery of attractive products, with excellent customer service and continuous product improvement**
- **To produce vehicles and components of outstanding quality, using advanced technology, continuously improving methods and environment-friendly processes while maintaining safe working conditions**
- **To sustain Company profitability, stability, productivity, and growth by efficiently engaging in effective financial and resource management for the collective gain of the Toyota Family and the society we serve**
- **To sustain Team Members' morale and productivity by developing their full potential and total well-being, and by establishing mutual trust, mutual responsibility and harmony through open communication**

PRODUCT LINE-UP

*as of end-June 2021
 **HEV - a Hybrid Electric Vehicle or
 is available in hybrid variant

PASSENGER CARS

Sub-compact



Vios

Low-Cost



Wigo

Compact

HEV

Corolla Altis



HEV

Prius



Hatchback



Yaris

Medium



Camry

Performance

86



GR Supra



Sports Utility

HEV

Corolla Cross



Rav4



FJ Cruiser



Rush



Fortuner



Land Cruiser



Prado



COMMERCIAL CARS

Multi-purpose

Innova



Avanza



Utility Van

Alphard



Hiace



Pick-up



Hilux

Bus



Coaster

VALUE-ADDED SERVICES TO CUSTOMERS

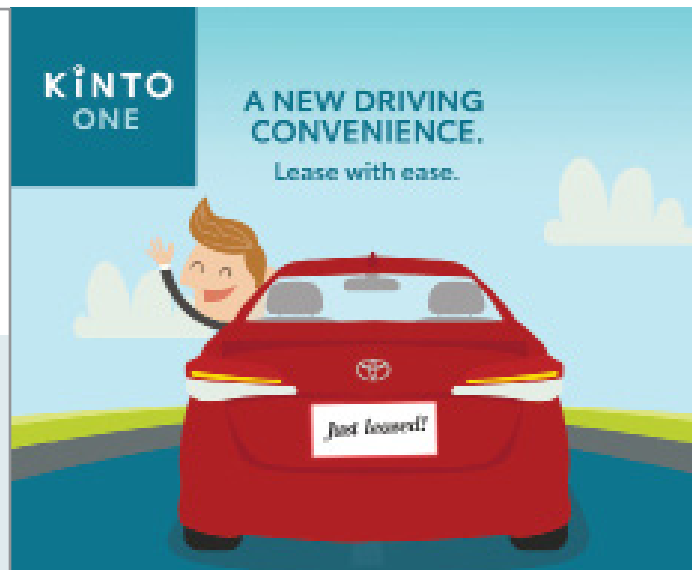
TOYOTA FINANCIAL SERVICES

Offers a variety of vehicle financing solutions for customers



Kinto One ►

A full service lease package offered by Toyota Financial Services Philippines which allows customers to select from Toyota models and drive the car for three or four years with no downpayment required



TOYOTA CONNECTED SERVICES

An automotive GPS system designed for Toyota vehicles to keep the drivers/owners updated on real-time location, vehicle status, driver behavior; Available for individual and fleet customers



TOYOTA INSURE

Exclusive insurance service program for those who are buying a new vehicle or renewing their insurance policies



TOYOTA CERTIFIED USED VEHICLES

Provides customers with an alternative means to purchase a Toyota vehicle by offering high-quality and reliable used vehicles or a trade-in option to replace used car with a new Toyota vehicle



TOYOTA QUALITY SERVICE

Provides maintenance services and privileges for a worry-free and delightful ownership experience



TOYOTA GENUINE PARTS

Offers parts of superior quality, made to fit the exact specifications of a Toyota vehicle

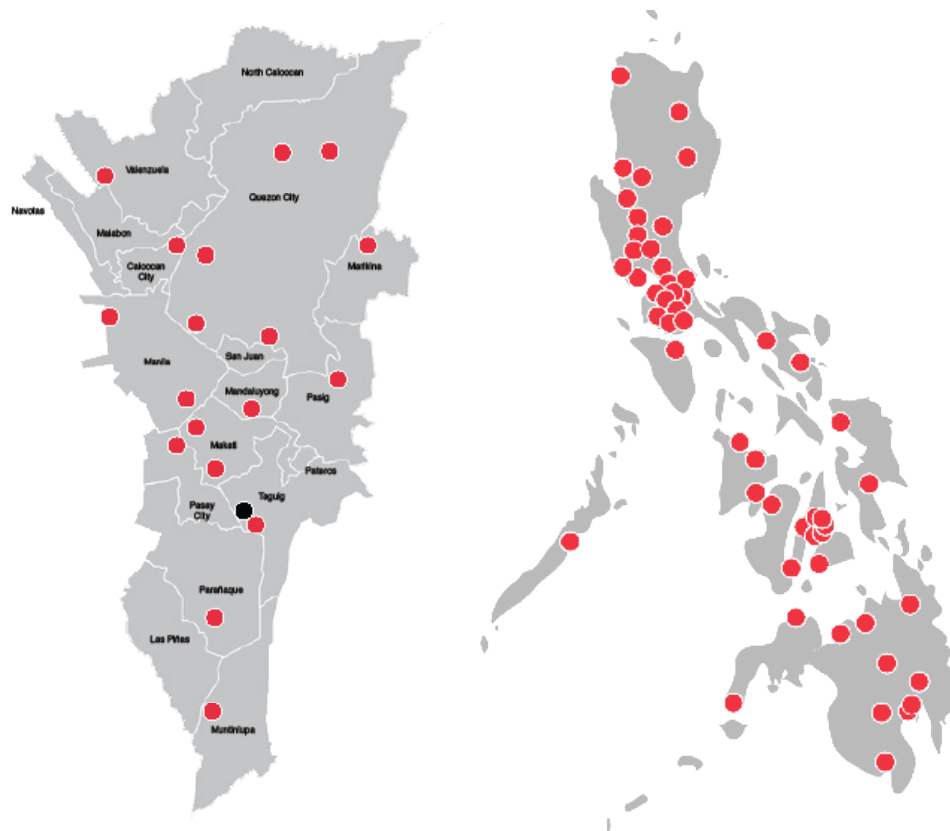


TOYOTA GENUINE ACCESSORIES

Provides a 'waku doki' driving experience by offering a wide range of products for vehicle customization and merchandize in local dealer outlets



DEALER NETWORK



**71 Toyota
Dealer Outlets
Nationwide**

**+1 Lexus
Dealer Outlet**

**as of end-June 2021*

METRO MANILA DEALERS

PROVINCIAL DEALERS

Toyota

1. Toyota Abad Santos, Manila
2. Toyota Alabang, Inc.
3. Toyota Balintawak, Inc.
4. Toyota Bicutan, Parañaque
5. Toyota Commonwealth, Inc.
6. Toyota Cubao, Inc.
7. Toyota Fairview, Inc.
8. Toyota Global City, Inc.
9. Toyota Makati, Inc.
10. Toyota Manila Bay Corp.
11. Toyota Marikina Service Station
12. Toyota North EDSA
13. Toyota Otis, Inc.
14. Toyota Pasig
15. Toyota Pasong Tamo, Inc.
16. Toyota Quezon Avenue
17. Toyota Shaw, Inc.
18. Toyota Valenzuela, Inc.

Lexus

1. Lexus Manila, Inc.

Luzon

1. Toyota Albay
2. Toyota Angeles, Pampanga, Inc.
3. Toyota Bacoor, Cavite, Inc.
4. Toyota Baguio City
5. Toyota Bataan, Inc.
6. Toyota Batangas City, Inc.
7. Toyota Calamba, Laguna, Inc.
8. Toyota Calapan City, Inc.
9. Toyota Camarines Sur, Inc.
10. Toyota Dagupan City, Inc.
11. Toyota Dasmariñas-Cavite
12. Toyota Ilocos Norte
13. Toyota Iloilo, Inc.
14. Toyota Isabela, Inc.
15. Toyota La Union
16. Toyota Lipa, Batangas, Inc.
17. Toyota Marilao, Bulacan, Inc.
18. Toyota Nueva Ecija, Inc.
19. Toyota Plaridel, Bulacan
20. Toyota Puerto Princesa City, Inc.
21. Toyota San Fernando, Pampanga, Inc.
22. Toyota San Jose del Monte, Bulacan
23. Toyota San Pablo, Laguna, Inc.
24. Toyota Santa Rosa, Laguna, Inc.
25. Toyota Silang, Cavite
26. Toyota Subic, Inc.
27. Toyota Tarlac City
28. Toyota Taytay, Rizal, Inc.
39. Toyota Tuguegarao

Visayas

30. Toyota Aklan, Inc.
31. Toyota Calbayog, Samar
32. Toyota Cebu City, Inc.
33. Toyota Dumaguete City
34. Toyota Lapu-Lapu, Cebu
35. Toyota Mabolo, Cebu, Inc.
36. Toyota Mandaue North, Cebu
37. Toyota Mandaue South, Cebu
38. Toyota Negros Occidental
39. Toyota Roxas City
40. Toyota Tacloban, Leyte, Inc.
41. Toyota Tagbilaran City
42. Toyota Talisay, Cebu

Mindanao

43. Toyota Butuan City
44. Toyota Cagayan De Oro City, Inc.
45. Toyota Davao City, Inc.
46. Toyota Dipolog City
47. Toyota General Santos, Inc.
48. Toyota Iligan City, Inc.
49. Toyota Kidapawan City
50. Toyota Matina, Davao
51. Toyota Tagum City
52. Toyota Valencia City, Inc.
53. Toyota Zamboanga City

SUPPLIER NETWORK

The supply chain plays an integral part in achieving sustainability of the company, especially with a rapidly-changing business environment. For Toyota, supplier development is essential in creating greater value for the automotive manufacturing industry which further contributes to economic vitality.

TMP SUPPLY BASE

Toyota, as a multinational Japanese company, has a strong presence across the Asia Pacific region. But aside from having an access to overseas supplier network, Toyota in the Philippines recognizes the support of local suppliers whose businesses have potentials to become more competitive in the region.

Locally-sourced Parts: 43 Suppliers

Indirect Materials: 455 Suppliers

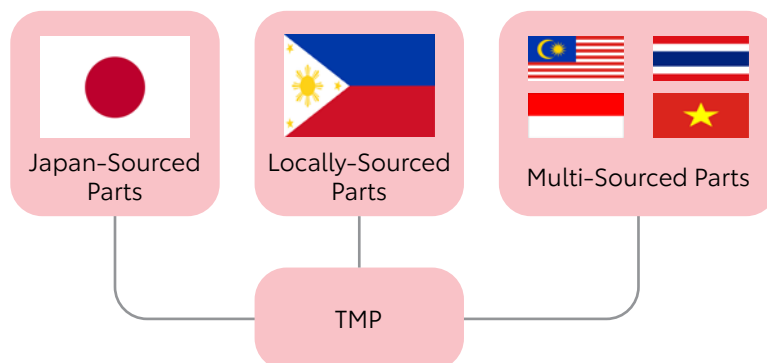
**Toyota Suppliers Club:
98 Member-companies**

*as of end-December 2020

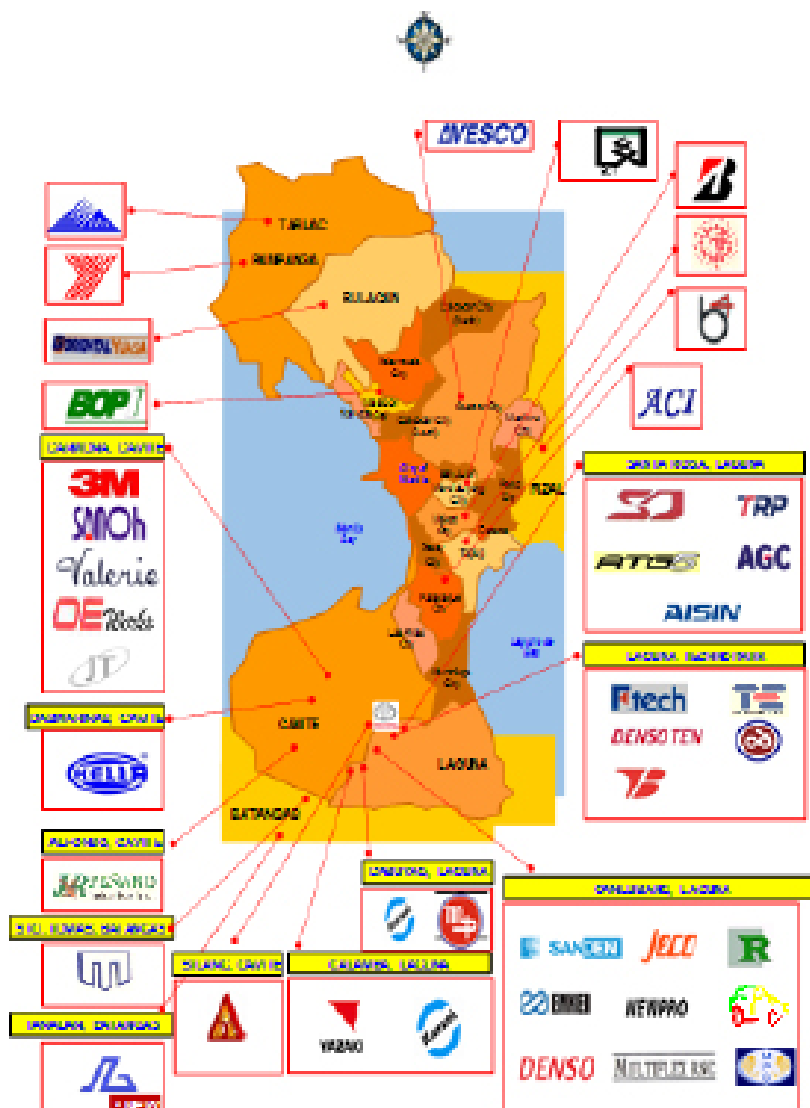
LOCALLY-SOURCED PARTS

Commo- dity	Parts	No. of Sup- pliers
Electricals & Systems	Aircon, Clock, Wiring Harness, Meter Combination	11
Chassis	Tires, Alloy Wheel, Exhaust Pipe, Pedal, Fuel Tank, Brake Tubes, Asphalt Sheet	7
Interior	Seat Belt, Door Trim, Visor, Carpet Assy	7
Resin	Bumper, Instrument Panel, Cluster Lover	6
Stamped/ Forged	Reinforcement Instrument Panel Cluster, Hood Lock, Insulator	5
Rubber	Weather Strip, Hoses, Moldings	1
Others	Glass, Sticker, Battery	6
Total		43

PARTS SUPPLY FLOW



LOCALLY-SOURCED PARTS SUPPLIERS LOCATION MAP



ECONOMIC PERFORMANCE



ECONOMIC CONTRIBUTIONS

TMP is committed in sustaining its business to contribute to the Philippine economy and society. Throughout the past decades, TMP has made investments that result in the continuous transfer of technology, further improvement of skills and an increase in employment opportunities.

Despite the community lockdowns that mandated the temporary stoppage of sales and production operations, TMP has bounced back and maintained the production of its CKD models, local parts and exports parts industries. TMP focused on cost improvement and prioritization activities to cushion the impact of pandemic. In 2020, TMP recorded zero lay-off of employees.

The company's past and continuing investments as well as its strong and resilient value chain networks help TMP create a value-adding business, contributing to national development through direct economic value generation and distribution.

REVENUES GENERATED

In 2020, TMP's consolidated revenues amounted to Php98 billion. These came from: 1) locally-manufactured vehicle sales, 2) imported vehicle sales, 3) local sales of service parts and 4) services and 5) export sales of Original Equipment Manufacturer (OEM) parts and service parts.

Php98 Billion
Consolidated Revenues

ECONOMIC VALUE DISTRIBUTED

Php1 Billion
Toyota Group Investments

Php 12.75 Billion
Procurement from Local Suppliers

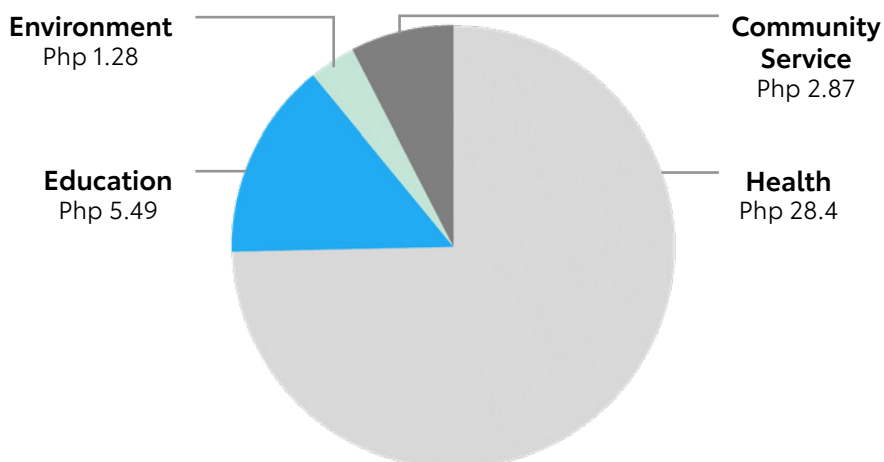
Php26.51 Billion
Total Duties and Taxes Paid

CORPORATE SOCIAL RESPONSIBILITY CONTRIBUTIONS

TMP and its social and humanitarian arm, Toyota Motor Philippines Foundation (TMPF), continue to contribute to society through its various Corporate Social Responsibility (CSR) programs that are anchored on 4 pillars: Health, Education, Environment and Community Service. In 2020, TMP and TMPF recorded a total of Php38 Million worth of donations in cash and kind.

Considering the pandemic situation, major initiatives were made on Health to provide relief and assistance to healthcare frontliners and affected communities.

COMMUNITY INVESTMENTS IN CSR PROGRAMS (in Million Pesos)



Php31 Million
worth of COVID-related
Initiatives

- **Php26 Million**
30 Toyota Vios units donation, vehicle lend-out to hospitals
- **Php3 Million**
Laptop computers, learning modules, sanitation materials donations to adopted school
- **Php1.7 Million**
Reusable face masks production and donations to communities and government agencies

SOCIAL PERFORMANCE



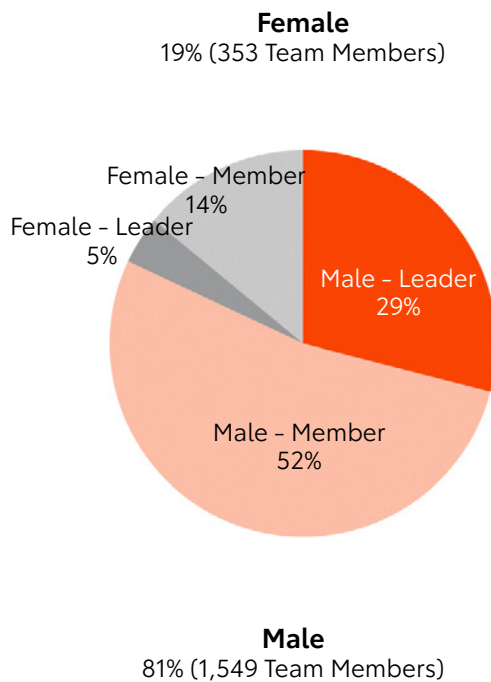
EMPLOYMENT

3,578 Manpower

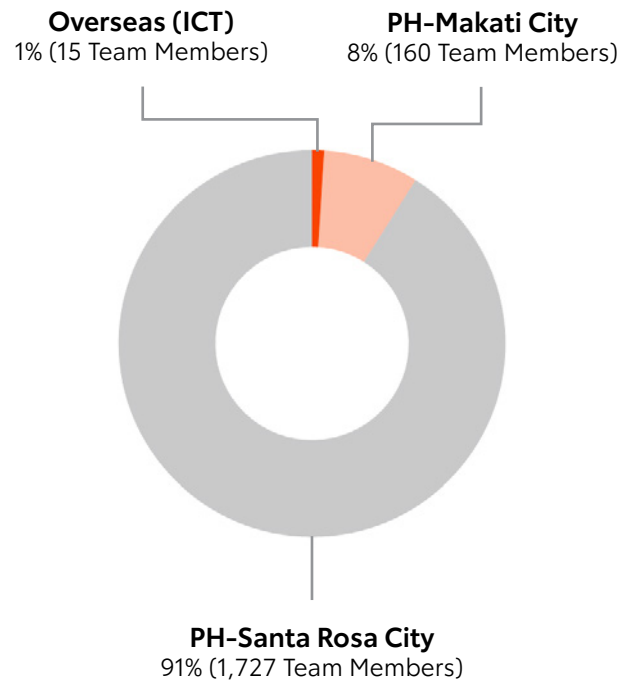
**as of end-December 2020*

1,902 Regular
1,676 Outsourced

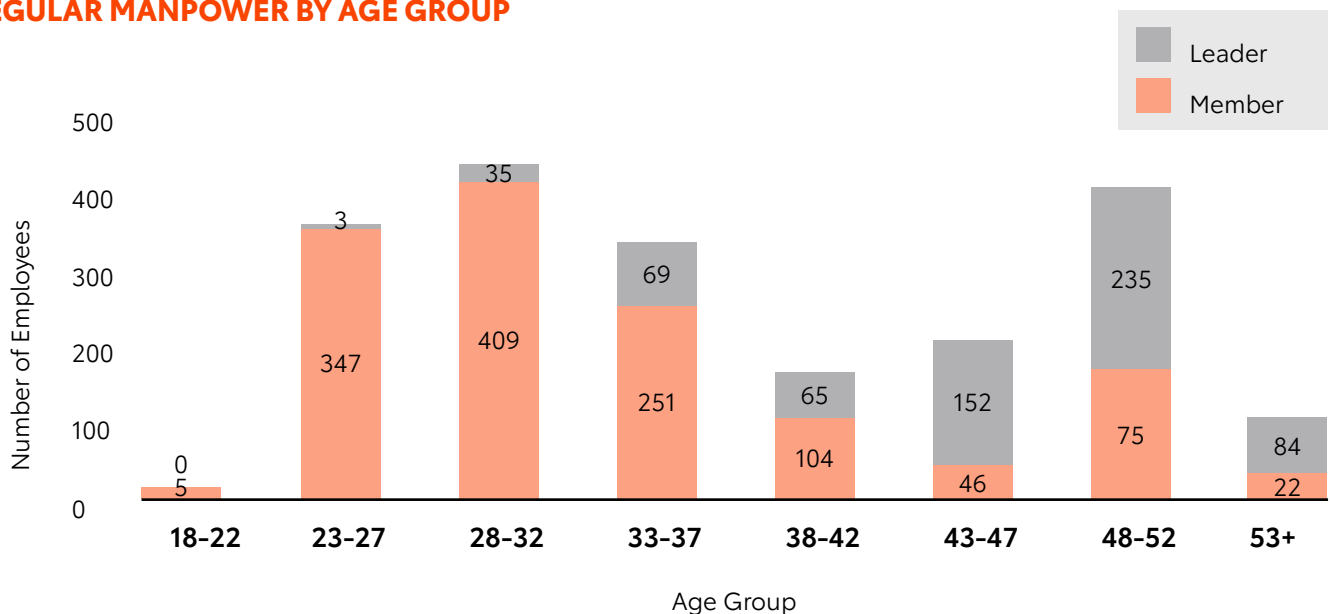
REGULAR MANPOWER BY GENDER



REGULAR MANPOWER BY LOCATION

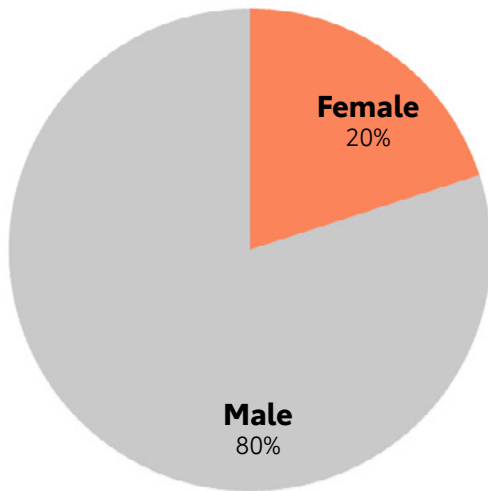


REGULAR MANPOWER BY AGE GROUP

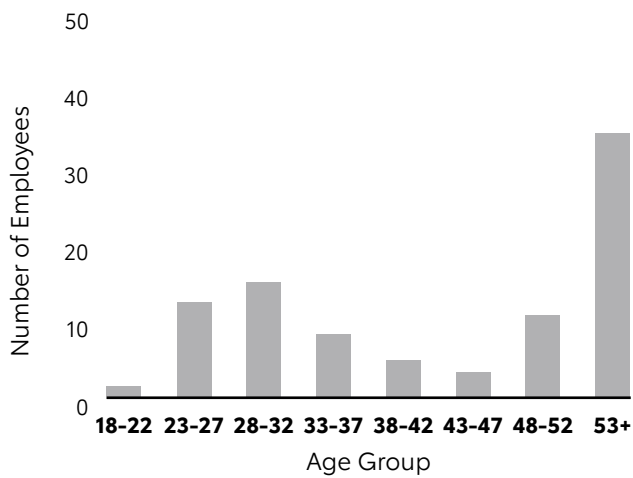


EMPLOYEE TURNOVER

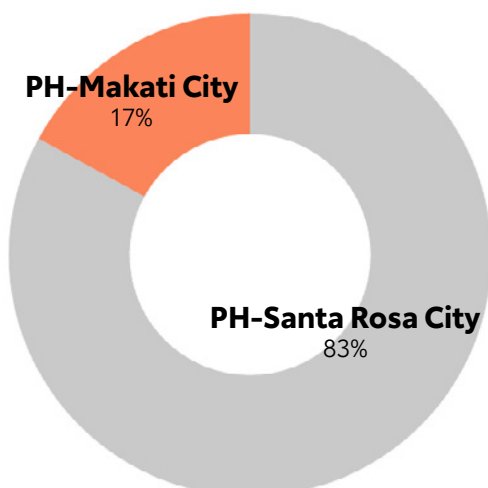
BY GENDER



BY AGE GROUP

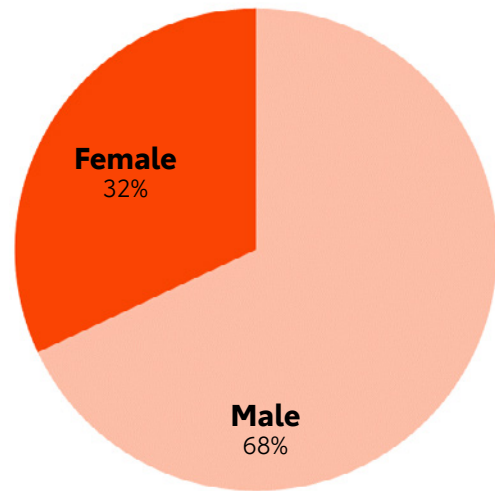


BY WORK LOCATION

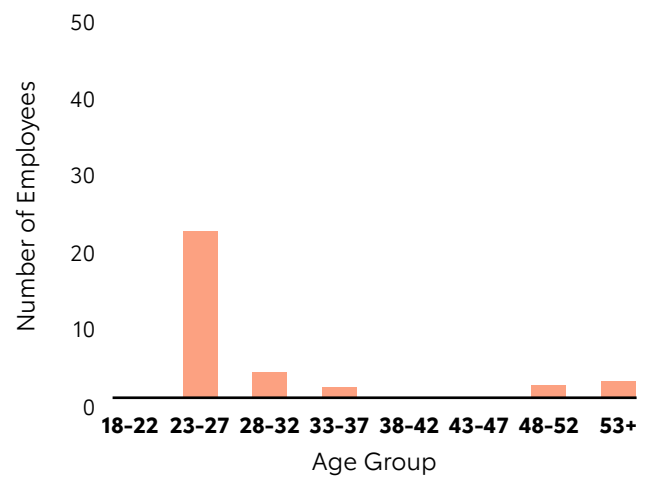


NEW HIRES

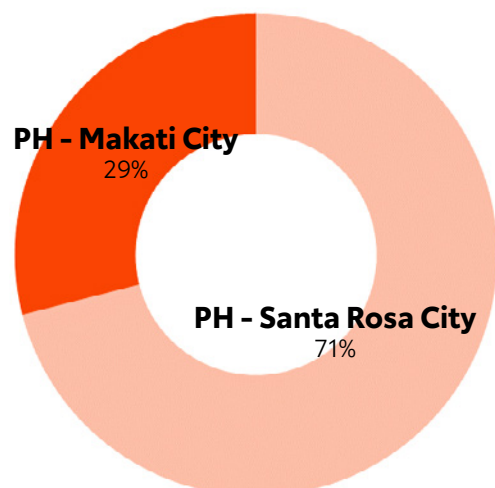
BY GENDER



BY AGE GROUP



BY WORK LOCATION



TRAINING & EDUCATION

19
Corporate
Trainings

4
Leadership
Development
Programs

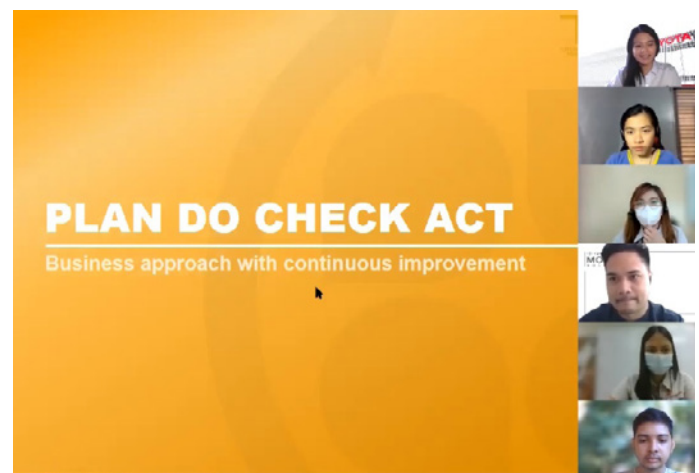
2
Global Training
Programs

1
Employee
Retirement
Preparation
Program

CORPORATE TRAININGS

Due to COVID-19 pandemic, TMP's training programs for office and line Team Members had to undergo transformation. Digital platforms were maximized while methodologies were adjusted to provide an equally enriching and engaging learning experience. Generally, training hours were compressed online while purely hands-on training programs were temporarily paused to prioritize safety and health.

Training	No. of Participants	Training Hours
IN-HOUSE - Corporate	531	3,612
EXTERNAL - Functional (Trainings & Public Seminars)	48	364
Total 2020 Training Hours		3,976



An in-house training for newly-hired Team Members being conducted online

LEADERSHIP DEVELOPMENT PROGRAMS

Program	Position to be Assumed
Executive Development Program (EDP)	Division Head
Management & Leadership Development Program (MLDP)	Department Head
Leadership Advance Program (LeAd)	Section Head

GLOBAL TRAINING PROGRAMS

Country	Intra-Company Transfer (ICT)		Global Skills Training (GST)
	Outbound	Inbound	
Japan	0	0	0
Singapore	9	0	0
Thailand	13	4	0
Total	22	4	0

EMPLOYEE RETIREMENT PREPARATION PROGRAM

41 retirees
who completed the "Re-Tire" Program

SAFETY & HEALTH

Team Members' Safety and Health has always been TMP's top priority. Through these three (3) pillars, Safety and Health Section (SHS) monitors the welfare of its Team Members:

Human Safety	Machine and Construction Safety	Worksite Safety
Level up each Team Member's safety awareness and mindset through trainings	Audit and inspection of machines/equipment using safety standards Implementation of construction safety management by contractors	Establishment of standard procedures in respective operations to ensure a safe work environment

Training programs such as the following are offered to improve Occupational Safety and Health (OSH):

1. Defensive Driving Training
2. Lock Out, Tag Out, Try Out and Occupational Safety and Health Management System.

In 2020, TMP was able to achieve a total of 8,360 total safety training man hours:

Training Programs	No. of Participants	Training Hours	Training Man-Hours
Defensive Driving Seminar	437	8	3,496
OSH Mandatory 8-hour Training	563	8	4,504
Lock out, Tag out, Try Out	45	8	360
TOTAL			8.360

Aside from providing training programs, TMP also keeps track of accidents that occur within the company. In 2020, these were the recorded incidents in the following KPIs:

Safety Key Performance Indicators	No. of Incidents
Fatal Accident	0
Stop 6 Type Injury	0
Lost Work Day Case*	2
Total Injury Case	3
Fire	0

TMP was able to maintain zero number of incidents in three (4) out of five (5) Safety KPIs. With this, the importance of safety is continued to be reiterated to all Team Members by providing regular trainings to further develop the "safety mindset".

**Team Member is advised to rest after accident*

COVID-19 DISEASE PREVENTION

The year 2020 in particular has been a challenging year because of the COVID-19 pandemic. Due to the fast transmission of the virus, movement has been reduced to the minimum. TMP adapted to the new reality by implementing company-wide measures to combat, prevent the spread of the infection and most importantly, to be able to restart its operations with utmost safety.

Rapid Testing

The Rapid Antibody Testing and, later on, Rapid Antigen Testing is provided by TMP for free as positive reassurance to Team Members, frontliners, service contractors and providers who are working onsite. The test aims to detect earlier, prevent the spread of the virus and isolate those who are infected. Initiated in May 2020, the test is conducted on a daily basis, taken by Team Members and contractors. Once they receive their respective results, they are re-briefed on the basic health protocols and steps on how to recover if infected.

Health Monitoring

Before travelling to the workplace or starting the workday (if on a work from home status), Team members are required to monitor their health conditions by accomplishing the Online Daily Health Declaration (ODHD) form. This survey helps to determine if one should work from home or work onsite.

Once the form is accomplished with results indicating to proceed to the workplace, Team members are to present the form and undergo temperature check. The form is made accessible online to minimize physical contact.



Temperature checking of incoming individuals

Work from Home Scheme

Another approach in preventing further transmission of the disease while maintaining optimum Team member productivity and efficiency is the Work from Home scheme for office Team Members wherein schedules to work both onsite and from home are set, aligned with the government's rules on Workplace Prevention and Control of COVID-19.

Disinfection and Sanitation

For Team Members who are shuttled to and from the manufacturing plant, service vehicles are carefully disinfected before and after each trip every day. In addition, offices and other common areas are also sanitized and disinfected round-the-clock.



New Workplace Rules and Procedures

In common workstations and other areas, new safety rules as aligned with the guidelines from the Department of Health (DOH), Department of Trade and Industry and Department of Labor and Employment (DOLE) are to be followed and practiced:

1. Wearing of face mask
2. Proper washing and sanitization of hands
3. Keeping of at least 1 meter distance from other Team Members
4. Observing silence
5. Following limit number of persons allowed in a specific area

Face Mask Distribution

TMP manufactured and provided reusable face masks for all Team members, service providers, healthcare professionals (IHS members) and security personnel assigned at Gates 1 to 4.

Facebook Page for Health Concerns

The Industrial Health Services (IHS) launched a Facebook page called 'TMP Industrial Health Services'. Team members, whether working on the day or night shift, can consult with on-call IHS doctors if they are experiencing COVID-19 symptoms by booking an appointment online. Consultations are done every Monday to Friday.

SOCIAL CONTRIBUTION

TOYOTA MOTOR PHILIPPINES FOUNDATION

Toyota Motor Philippines Foundation (TMPF), as TMP's social and humanitarian arm, continues to move the society as it serves the health, educational, environmental and community needs even during this time of the pandemic.

HEALTH

a. Medical-Surgical Outreach Program

The Medical-Surgical Outreach Program (MSOP) was launched by TMPF in 2018 as requested by the City of Santa Rosa. In 2020, 17 patient-beneficiaries with cases of Goiter, Cholecystolithiasis, Hernia, sebaceous cyst and breast mass underwent surgical procedures.



(From left) TMPF Assistant Vice President and Operations Manager Ronald Gaspar, TMPF Health Sector Deputy Head Dr. Virgilio Cruz, TMPF Treasurer Blesilda Rodriguez, Santa Rosa City Vice Mayor Arnel Gomez, TMPF President Dr. David Go, Santa Rosa City Mayor Arlene Arcillas, Santa Rosa Community Hospital Medical Director Dr. Parnell Patacsil, City Cultural Affairs Office (Clean and Green) Executive Assistant Head Josefina Arcillas and Makati Medical Center Foundation Executive Director Marj Barro during the outreach program.

EDUCATION

a. Automotive Education Program (AEP)

The AEP enlarges the scope of Toyota Technical Education Program (T-TEP) of Toyota Motor Corporation - Japan to include other dealer school partners nationwide mainly supervised by TMP's Marketing Customer Service Operations. Through AEP, which has been running for over 30 years now, TMPF's 20 partner schools are able to provide opportunities to scholars to learn automotive technical education and work at Toyota dealerships upon completion of the course. TMPF also donates engine simulators to its partner schools with the aim of further sharing knowledge on the latest Toyota technology.

20 AEP Partner Schools
209 Scholars

b. Adopt-a-School Program

TMPF continues to support its adopted school, Pulong Sta. Cruz Elementary School (PSCES), helping it create consistent positive results as a top-performing elementary school in the Division of Santa Rosa City, Laguna.

New Reality of Learning

To support PSCES in its shift to online and modular learning, TMPF donated a total of 46 brand-new laptop computers for the individual use of teachers in the preparation and facilitation of online learning materials and classes. Moreover, 4,000 learning modules covering subjects like Mathematics, Music, Arts, Physical Education and Health (MAPEH) and Edukasyon sa Pagpapakatao (ESP) were provided for the benefit of the kindergarten and Grades 1 and 2 students.



Turnover of 46 laptops to PSCES teachers



Sponsored learning modules for various grade levels



Donation of sanitation materials

ENVIRONMENT

TMP continues its commitment to the Global Toyota Environmental Challenge (TEC) 2050 with the construction of an Educational Training Center at UP Puerto Galera Biodiversity and Environmental Research and Outreach Center in Oriental Mindoro. Through a Memorandum of Understanding (MOU) signed with the University of the Philippines Marine Science Institute (UP MSI), a total of Php2.9 million was dedicated for the training center and creation of modules about the protection and preservation of the Verde Island Passage. The Verde Island Passage is identified as the "Center of the Center of Marine Shorefish Biodiversity" by the World Conservation Union and a source of livelihood for 2 million locals in terms of coastal tourism and fisheries.



(From left) TMPF Assistant Vice President and Operations Manager Ronald Gaspar, TMP First Vice President Lito Aligada, TMP Vice chairman and TMPF President Dr. David Go together with UP President Atty. Danilo Concepcion during the MOU signing.

**Php2 Million
fund for
environmental
training &
education**

COMMUNITY SERVICE

In 2020, TMP provided 900 meal packs to the drivers, security and support personnel of the Department of Transportation (DOTr) as part of Toyota's support to DOTr's Free Ride Service program in Metro Manila.



TMP JOINS 'BAYANIHAN AS ONE'

Toyota Motor Philippines (TMP) continues to assist its stakeholder communities in battling the COVID-19 pandemic through mobility initiatives and health support.

Vehicle Donations

When the government implemented strict lockdowns to limit the movement of its citizens, travel and transportation were greatly affected. With lesser means of travelling from home to workplace, health workers carried a heavy burden. Realizing this challenge, TMP volunteered to help.

A total of thirty (30) locally-manufactured Vios units were turned over to assist in the mobility needs of the frontliners. Among these, seventeen (17) units were turned over to various Department of Health (DOH) hospitals and thirteen (13) units were provided to local government hospitals.

For the city government of Santa Rosa where TMP's manufacturing plant is located, TMP provided three (3) units. These units served as shuttles for the Santa Rosa Community Hospital (SRCH) and two (2) health offices.



Turnover of Vios units to DOH Hospitals

Face Mask Production

In May 2020, COVID-19 cases were continually on the rise which led the government to place areas in the country under the Enhanced Community Quarantine (ECQ). TMP saw the need to protect its workplace, Team members and nearby communities. Guided by the principle of "monozukuri" or the making of things, TMP turned to its strengths in manufacturing to start producing reusable face masks. Optimizing the Toyota Production System (TPS), TMP's Manufacturing Division led the initiative to set up face mask production lines using lean resources. The sewing team was composed of 100 Team Members and Gawa at Kalinga employees, who underwent in-house training to be able to operate the sewing machines properly.

By July, a total of 43,000 face masks were produced. By August, all were distributed for free to the Toyota network, government agencies and beneficiaries from Brgy. Pulong Sta. Cruz, Pulong Sta. Cruz Elementary School, Toyota-City of Santa Rosa Gawad Kalinga Village and TMP's environmental partner, Lian Fisherfolk Association.



In-house face mask production lines

CSR CUMULATIVE PERFORMANCE HIGHLIGHTS

HEALTH

Medical and Dental Outreach Program

- 101,734 beneficiaries served from the cities of Parañaque, Taguig and Santa Rosa since 1992

Medical-Surgical Outreach Program

- 84 beneficiaries from Santa Rosa city served since 2018

EDUCATION

Automotive Education Program

- 20 Automotive Education Program (AEP) Partner Schools; among these, 6 are Toyota Technical Education Program (T-TEP) Partner Schools
- 1,234 Graduated TMPF Scholars since 1990

Adopt-a-School Program at PSCES

- 308 students participated in the Quest for the Best Quiz Bee since 2009
- 490 students participated in the Lakbay Aral Educational Tour since 2009

Computerization Program

- 30 LED TVs installed in all PSCES classrooms
- 54 units of Notebook computers provided
- 46 units of Laptop computers provided
- Provided internet wi-fi connection
- Provided Lego robotic kits
- Provided books and Learning modules
- Provided Teachers' Trainings
- Benefits over 3,000 students

ENVIRONMENT

Coastal/River Clean-up

- 23 Coastal and River Clean-up activities participated in since 2007

Mangrove-planting

- 5,000 mangrove propagules planted in 2020

Toyota Adopt-a-Forest at Makiling Botanic Gardens

- 10-hectare Reforestation Area
- 9,890 trees planted
- 3.5-hectare Toyota Palm Garden
- 1,304 trees planted

COMMUNITY SERVICE

Toyota-City of Santa Rosa-GK Village

- 8,000 sqm land area
- Turned over 160 houses to Santa Rosa City constituents
- Built a Multi-purpose Hall inside the village
- Provided funds for livelihood support to residents

Donation to Mindanao earthquake victims

- Provided funds for purchase of 1,000 retractable tents

Support to Department of Transportation's (DOTr) Free Ride Service program

- Provided 900 meal packs to DOTr personnel

2020 CSR AWARDS AND RECOGNITION

From Society of Philippine Motoring Journalists "Driven to Serve" Award

The Society of Philippine Motoring Journalists (SPMJ) is a non-profit organization which consists of broadcasters, editors and journalists who cover automotive events and stories (print, broadcast, online). In 2020, Toyota was again recognized by SPMJ for its various CSR initiatives. TMP received awards as follows:

Award	Category	Program
Gold	Environment	Start Your Impossible: National Mangrove-Planting and Coastal Clean-Up Activity
Gold	Education and Training	Vegetable Garden Project
Silver	Community Development	Breast Cancer Awareness Project



(From left) TMP Vice Chairman and TMPF President Dr. David Go, TMP First Vice President Rommel Gutierrez and TMPF Assistant Vice President and Operations Manager Ronald Gaspar receiving the awards

TOYOTA MOTOR PHILIPPINES SCHOOL OF TECHNOLOGY

TMP Tech is a technical-vocational training institution geared towards developing Filipino youth to become highly-competent Toyota automotive professionals. It was founded by TMP Founding Chairman George S.K. Ty and Toyota Motor Corporation Honorary Chairman Shoichiro Toyoda. Since it started in 2013, TMP Tech has been a premiere automotive school for students who aim to join the local and global Toyota Network, especially in the field of after-sales service.

In 2020, TMP Tech recorded a total of 166 graduates.

Course	No. of Graduates
Toyota General Job Automotive Servicing Course (GJ)	166
Automotive Body Repairing Course (ABR)	19
Automotive Body Painting and Finishing Course (ABP)	10
Specialized Training Programs (STATP, QST, TITP, AAB)	5
2020 Total	200

1,402 Graduates
since 2013

635 Scholars
since 2013

*64 scholarship recipients in 2020



SUSTAINING OPPORTUNITIES FOR TECH-VOC EDUCATION UNDER 'NEW NORMAL'

As response to the challenges brought by the COVID-19 pandemic, TMP Tech has shifted to the 'new normal' with blended learning modalities – first among Technical-Vocational Institutions (TVIs) in Laguna. TMP Tech has updated its curriculum, combining online teaching and face-to-face instruction for hands-on learning at the TMP Tech workshop.

Through scholarship programs supported by various sponsors, TMP Tech has been providing opportunities to students who are based in far regions of the country, as well as those who are challenged by the economic impact of pandemic. Early in 2020, the school received a Php 5 Million-worth scholarship fund from GT Foundation, Inc. (GTFI) to assist marginalized but deserving students located in Luzon, Visayas and Mindanao. This extends the school's reach in developing Toyota automotive professionals and opening them eventually to employment opportunities in areas where the local Toyota dealer network has also been expanding. Moreover, TMP Tech has expanded its scholarship program to include partial scholarships, as well as financial assistance like "Study Now Pay Later" scheme for families whose financial capability was temporarily affected by the pandemic.

As TMP Tech continued its admissions in 2020 for new batch of students for Automotive Servicing General Job course, it announced that entrance examination will be free and accessible online. It also introduced easier payment schemes and online channels to help lessen physical transactions.

TMP Tech strictly implements COVID-19 health and safety protocols to ensure that everyone at its campus in Santa Rosa City, Laguna are protected from infection and contagion.



TMP Tech instructors conducting lectures using an online learning management platform

ENVIRONMENTAL PERFORMANCE



With the continuous burning of fossil fuels to power different industries, the presence of greenhouse gases—specifically carbon dioxide (CO₂), in the atmosphere continue to rise. As an effect, global temperature also increases which could lead to catastrophic environmental disasters in the future. This emergency prompts an immediate response from different organizations to prevent these from happening and possibly reverse the effects of Global Warming for a more livable future.

Toyota is aware of its environmental impact, and has been continuously promoting a wide range of initiatives to address increasingly severe global environmental issues, such as extreme weather, biodiversity depletion, and water shortages.

Through the Toyota Environmental Challenge (TEC) 2050, Toyota aims to go beyond zero environmental impact and achieve a net positive impact in the communities it serve. Toyota affiliates around the globe step up and work together with like-minded organizations to achieve the six (6) environmental goals and ultimately build a more sustainable future for the next generations.



TMP'S ENVIRONMENTAL MANAGEMENT SYSTEM

TMP remains focused in accomplishing its commitments under the Toyota Environmental Challenge (TEC) 2050. Aside from this global direction, TMP is also involved in planning, implementing and monitoring environmental activities through its Environmental Management System (EMS). In accordance with ISO 14001:2015, TMP's EMS was established to contribute to the protection of the environment and towards the continual improvement of the company's environmental performance.

In spite of the COVID-19 pandemic, TMP celebrated the annual Environment Month by conducting online seminars, contests, and using social media platforms and web-based video communication applications. To cap off the event, a tree-planting activity was held at the Toyota Forest wherein a total of 200 seedlings were planted. Social distancing and other health protocols were strictly observed.



Toyota volunteers during the tree-planting activity

TMP signed a Memorandum of Agreement (MOA) in partnership with the Department of Environment and Natural Resources (DENR) and the Local Government of Lian, Batangas to clean-up and refurbish the 10-ha mangrove plantation area along the coastline of Lian. After the signing ceremony, volunteers from TMP and Lian Fisherfolk Association planted 5,000 mangrove propagules in the adopted area and collected a total of 471 kilos of waste. Volunteers followed health protocols set by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases.



Toyota volunteers during the Coastal Clean-Up and Mangrove Planting Activity

Planted:
200 tree seedlings
5,000 mangrove
propagules

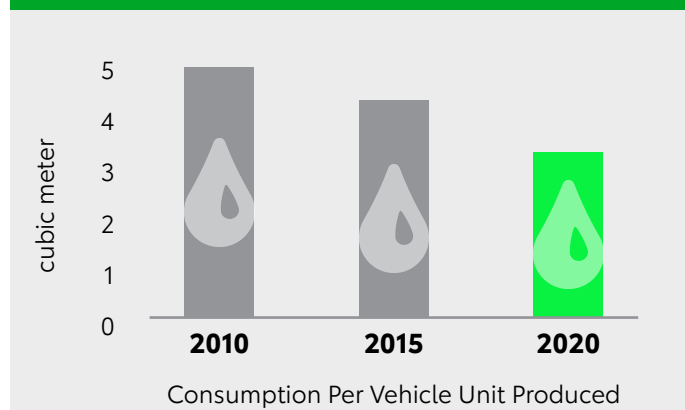
471 kg.
waste collected

37
volunteers

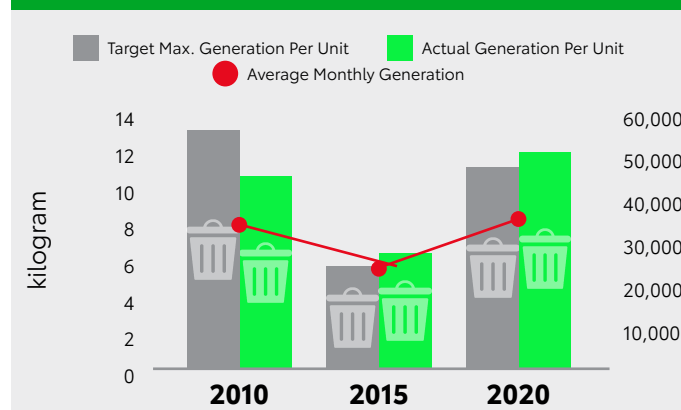
ENVIRONMENTAL PERFORMANCE HIGHLIGHTS

SUMMARY OF RESOURCE CONSUMPTION, EMISSION, AND WASTE PERFORMANCE				
Energy		2019	2020	Variance
	Electricity (in kWh)			
	Average Monthly Consumption	1,927,921.77	1,325,341.00	(31%)
	Consumption Per Unit Produced	428.21	451.51	5%
	LPG (in kg)			
	Average Monthly Consumption	58,626.13	38,800.00	(34%)
	Consumption Per Vehicle Unit Produced	13.02	13.22	2%
	Diesel (in L)			
	Average Monthly Consumption	20,192.07	12,692.00	(37%)
	Consumption Per Vehicle Unit Produced	4.48	4.32	(4%)
Emissions				
	VOC Emissions Per Vehicle Unit Produced (in g/m ²)	48.06	47.93	(0.27%)
	CO ₂ Emissions Per Vehicle Unit Produced (in ton-CO ₂)	0.28	0.29	3%
Water				
	Average Monthly Consumption (in m ³)	15,857.13	10,743.00	(32%)
	Consumption Per Vehicle Unit Produced (in m ³)	3.52	3.66	4%
Waste				
	Target Max. Generation Per Vehicle Unit Produced	10.35	11.07	7%
	Average Monthly Generation	53,653.30	35,153.00	(34%)
	Actual Generation Per Vehicle Unit Produced	11.92	11.98	1%

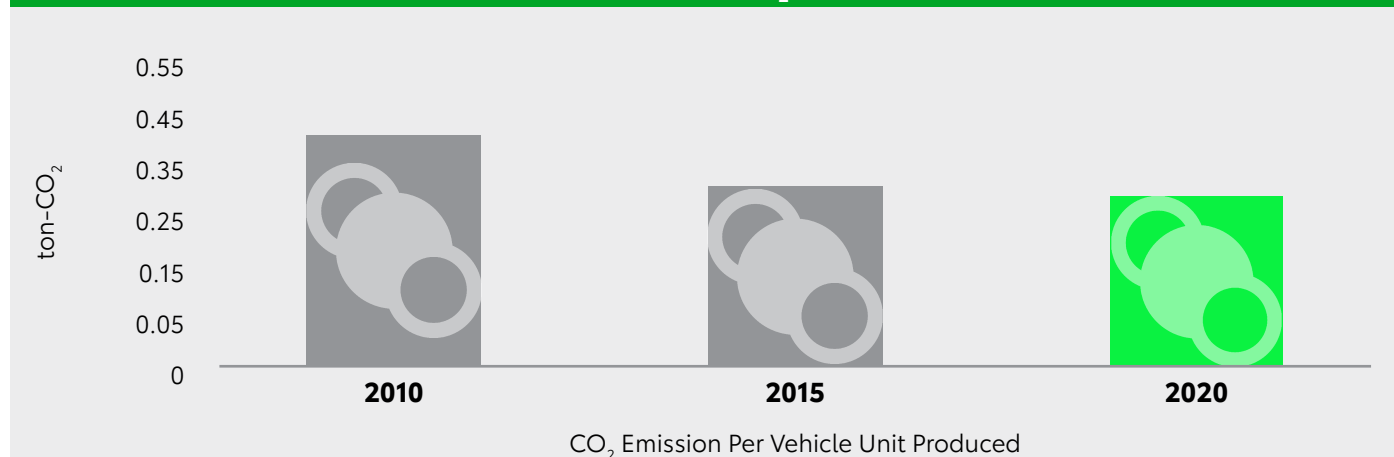
WATER CONSUMPTION



WASTE GENERATION



CARBON DIOXIDE (CO₂) EMISSION



SPECIAL FEATURE: TOYOTA AISIN PHILIPPINES

Toyota Aisin Philippines, Inc. (TAP) remains committed in continuing its Corporate Social Responsibility (CSR) programs to conserve the environment even more now that the COVID-19 pandemic has hit the Philippines.

To contain the spread of the disease, TAP adhered to the government-imposed regulations to restrict physical meetings and implement social distancing. Brought about by the new reality, a new practice and technology was embraced: web-conferencing. Through this, team members were able to maintain the quality of their work and communication with their various stakeholders.

SOCIAL MEDIA CONTEST ON ECOLOGICAL SOLID WASTE MANAGEMENT AT HOME

TAP held its Social Media Contest about Ecological Solid Waste Management at home among public elementary to senior high school students of the City of Santa Rosa. Students showcased their best practices during the pandemic period through short video presentations.

The contest was conducted last October to November 2020 and the virtual awarding was held last January 30, 2021. Among the 228 entries submitted, 36 were awarded with certificates and prepaid Wi-Fi devices to aid their online learning classes.



WEBINAR ON RA9003 OR THE ECOLOGICAL SOLID WASTE MANAGEMENT ACT IN THE NEW NORMAL CONDITION



TAP also conducted an online seminar last March 12, 2021, in partnership with the Department of Education's (DepEd) Schools Division of the City of Santa Rosa. This seminar aims to provide information to solid waste management coordinators and leaders regarding the implementation of RA 9003 or the Ecological Solid Waste Management Act. The event was attended by 103 participants from the City's public elementary and high schools. The learnings and knowledge gained may not be put into practice at school for the time being, but they can be shared and implemented with family members in their respective homes. Thus, these best practices are extended to a wider scope of community.

CORPORATE PROFILE

Toyota Aisin Philippines, Inc. or TAP (formerly Toyota Autoparts Philippines, Inc.) is the first manual transmission hub developed outside Toyota Motor Corporation of Japan established in August 3, 1990. TAP is a joint venture of Aisin Seiki Japan, Toyota Motor Corporation-Japan, and Toyota Motor Philippines Corporation. Its products are composed of Manual Transmissions (5 and 6 –Speed Types) used for the Innova, Hilux and Fortuner; while the Front Axle are used for Vios. About 95% of the products are exported to various Toyota affiliate companies in the Asia Pacific region, South Africa and South America. The remaining percentage is allocated for local Toyota Innova and Vios production line-ups.



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